

# A Recipe for Success

RECREATION SUPERVISOR VERONICA ALARCON HAS FOUND WORKPLACE BLISS AT NEWPORT BEACH COUNTRY CLUB, WHERE SHE SAYS EVERYONE IS CONSTANTLY STRIVING FOR IMPROVEMENT.

BY ASHLEY RYAN



Veronica Alarcon, NBCC recreation supervisor

If there's one thing every Newport Beach Country Club employee will tell you, it's that the property has a fun, inviting work environment—and that's just what drew Veronica Alarcon in a year ago when she started her position as recreation supervisor.

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After earning an associate degree at Golden West College in Huntington Beach, Alarcon transferred to Oregon State University, where she studied natural resources with a focus on fish and wildlife conservation. “I wanted to work with animals for most of my life,” she notes.

Though she has since spent time working as an office manager and at In-N-Out, her current role is more aligned with her passion. As a supervisor within the recreation department, Alarcon assists with onboarding tasks and ensuring that the department is running as it should as well as club events and the kid's camps at the club. “This past summer, I was in charge of our 10-week kid's summer camp and I had such an amazing experience running that,” she says. “Getting to cultivate those relationships with both the parents and kids throughout summer was a very special thing.”

She says that aspect is what she has enjoyed most over the last year, as she has gotten to build connections with both members and her co-workers. “Throughout my time here I have had very real, meaningful conversations with members that have built a wonderful foundation of friendship, and I feel so grateful that I get the opportunity to do that,” Alarcon explains. “Being part of the onboarding process has also allowed me to see team members from their first day on, ... [and it] has been extremely rewarding

to see them accomplish what they are setting out to do.”

Outside of work, Alarcon has a passion for sports and is currently learning to play golf. She also enjoys going to Angels baseball, Chiefs football and Kings hockey games. Alarcon has a grey tabby cat named Sake, named for her love for sushi, that she enjoys spending time with as well. She hopes to get married and start a family at some point, but would also love to move into a director of recreation role in the future, with her dream job being at the Yellowstone Club in Big Sky, Montana.

Although she says there are not enough hours in the day—there are always more events to plan, more training to be done and more members to connect with—she has learned to delegate and prioritize, which she says has been essential to her job. But she adds that it's the culture at the club that has enabled her to succeed.

“I feel very lucky to work in a place where we are always striving to be the best and wanting to improve day after day,” Alarcon says. “...I ... [am] blessed to come to work every day and feel supported and cared for as well as get the opportunity to build others up. I have never come across a workplace with such discernment in who they are and what they stand for, so to be a part of that is truly special.”